

**CITY OF ATLANTA** City Auditor's Office Amanda Noble, City Auditor 404.330.6750

## Why We Did This Review

In accordance with Atlanta City Charter Chapter 6, Section 2.603, our office is authorized to review all solicitations with an aggregate value of \$1,000,000 or greater, seeking approval by the Atlanta City Council, for file completeness, conflicts of interest, and other areas of perceived deficiency.

## Independent Procurement Review Report

Solicitation#	1200049	
Estimated Dollar Amount:	\$2,000,000	
Type of Procurement:	Request for Proposals	
Contract Description:	Annual Contract for Bill Printing Services	
Requesting Department:	Department of Watershed Management	
All Proponents:	Datamatx, Inc FormMaker Software Inc dba KuBra Data Transfer Ltd. Level One LLC Sebis Direct Inc Utilitec	
DOP Responsive Proponents:	Datamatx, Inc	
Recommended Awardee:	Datamatx, Inc	

## TABLE OF FINDINGS

Review Area	Review Area Risk/Criteria Results DOP Response				
Evaluation Team	DOP procedures require evaluators to possess the necessary and appropriate experience needed to evaluate the	No findings identified	No response needed.		
	proposals or offerors submitted to the city.				
Solicitation	• Bids shall only be evaluated on requirements and evaluation criteria outlined in the formal solicitation (DOP SOP 4.3.6.(E)(3). Having selection criteria established in the solicitation can help prevent bid manipulation.	No findings identified	No response needed		
	• Evaluation criteria that are too vague or subjective can allow for manipulation of the scores				
Advertisement/ Addenda	• Changing the solicitation criteria to favor a particular proponent is a red flag of potential bid rigging (International Anti-Corruption Resource Center).	DOP issued six addenda for this solicitation.	No response needed		
	• Too many addenda could indicate unclear specifications or unclear scope of work, which could also favor a particular proponent.				
Submittal	The city code provides that the city shall select no less than three submittals solicited from an RFP that it deems as the most responsible and responsive; provided, however, that if three or fewer offerors respond, the requirement shall not apply (City Code Sec. 2-1189).	No findings identified	No response needed		

Review Area	Risk/Criteria	Results	DOP Response
Responsive Review	<ul> <li>DOP procedures require findings to be recorded on a responsive checklist which identifies specific submittal requirements for the project and identifies a bidder's compliance with those required documents.</li> <li>Unclear or inconsistent responsiveness determinations could be a red flag of bid manipulation.</li> </ul>	<ul> <li>We concur with DOP's finding that four of five submissions were non-responsive. We found additional problems with two of the submissions not noted by DOP that do not change the outcome of the award.</li> <li>One proponent did not acknowledge four of six addenda on Form 5.</li> <li>Another proponent provided safety forms only for the subcontractor.</li> </ul>	No response needed
Conflict of Interest	The city's standards of conduct prohibit employees from having financial conflicts of interests. Contracts must be awarded and administered free from improper influence or the appearance of impropriety.	No findings identified	No response needed
Evaluation	<ul> <li>DOP procedures require procurement staff to compile the evaluation scores, including those from risk management and contract compliance.</li> <li>Public procurement practice states that any arithmetical errors should be corrected, and scores should be recorded in grids/matrices (NIGP).</li> <li>According to the International Anti- Corruption Resource Center, bids that are too close together (less than 1%) or too far apart (more than 20%) could be indicators of collusive bidding. Not applicable for RFPs.</li> </ul>	The Department of Watershed Management requested and received permission from the Department of Procurement to allow a city contractor to attend the Collaborative Scoring Session as a subject matter expert.	No response needed
Cancellation	<ul> <li>The Government Accountability Office states that the use of standard language such as "in the best interest of the city" without a specific justification for cancellation could be a fraud indicator.</li> <li>Transparency International states that effective record-keeping of decisions and reasons for cancellation promotes accountability and transparency.</li> </ul>	N/A	N/A

Review Area	Risk/Criteria	Results	DOP Response
Award	A contract file should include all project items, to confirm that each phase of the procurement was facilitated appropriately and audit-ready (DOP SOP Sec. 3.18)	Datamatx was the current vendor for bill printing during the solicitation. Five employees of Datamatx and three members of DWM's evaluation team communicated by email during the blackout period for this solicitation. The communications primarily involved monthly invoices for services and the 9- month extension of their current contract FC-7201. We identified no communication about this solicitation.	No response needed